

11 NCAC 08 .0909 MAINTENANCE OF RECORDS

- (a) Every manufactured housing manufacturer, supplier, dealer, and set-up contractor shall maintain for at least five years all service records.
- (b) Every manufactured housing manufacturer, supplier, dealer, or set-up contractor shall maintain a record of all written complaints listing the name and address of the complainant, the nature of the complaint, and the disposition of the complaint. This record shall be retained for at least five years.
- (c) Nothing in this Rule shall be construed to prohibit use of electronic or photographic processes to store such records.

*History Note: Authority G.S. 143-143.10 through 143-143.13; 143-143.17; 143-143.18; 143-143.22;
 Eff. January 1, 1983;
 Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. January 9,
 2018.*